2023 full-year results

22 February 2024

The year in review



Our clients

- Continuing growth of clients and net inflows
- Renewed interest in fixed income, continued interest in illiquid asset classes
- NPS of 34 for Private Clients and NPS of 30 for Wholesale & Institutional Clients



Our employees

- Focus on the development and throughflow of diverse talent
- More than 70% of employees are shareholders in Van Lanschot Kempen
- Highly engaged staff with eNPS of 22



Society

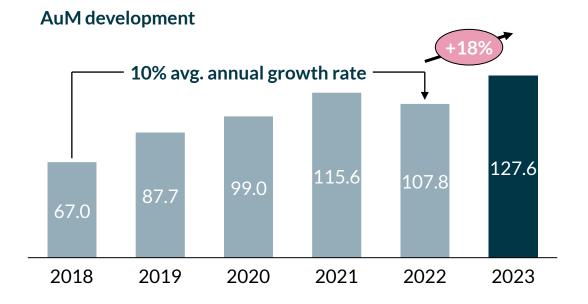
- Focus on energy and food transitions
- Continued annual steps towards 2030 carbon neutral ambition for own organisation
- Continued demand for impact alongside risk-return metrics



Our shareholders

- Dividend proposal of €2.00 per share
- Continued commitment to return excess capital to shareholders
- Investor Day 20 June
 2024

Achieving sustainable and profitable growth



Organic growth

• Strong net AuM inflow (€5.3bn)

Bolt-on acquisitions

- Completed integration of Mercier Vanderlinden
- Acquisition of Robeco's online investment platform (€5.0bn)
- Planned acquisition of Accuro (€0.7bn)

Market performance

• Positive market performance (€9.4bn)

Capital-light balance sheet

- Continued commitment to return excess
 - capital
- €85m capital returned in 2023

Progress towards our sustainability goals

Lower carbon emissions

Discretionary (AuM)

88% of funds on track for reduction of 7% average annual emission intensity in line with Paris Agreement

Target: 80% of funds comply with 7% average annual emission intensity reduction

Mortgage portfolio

-6.9% total indirect carbon emissions per euro of our mortgage portfolio (2022: +8.7%)

*Target: CO*₂ $e/ \in < last year$

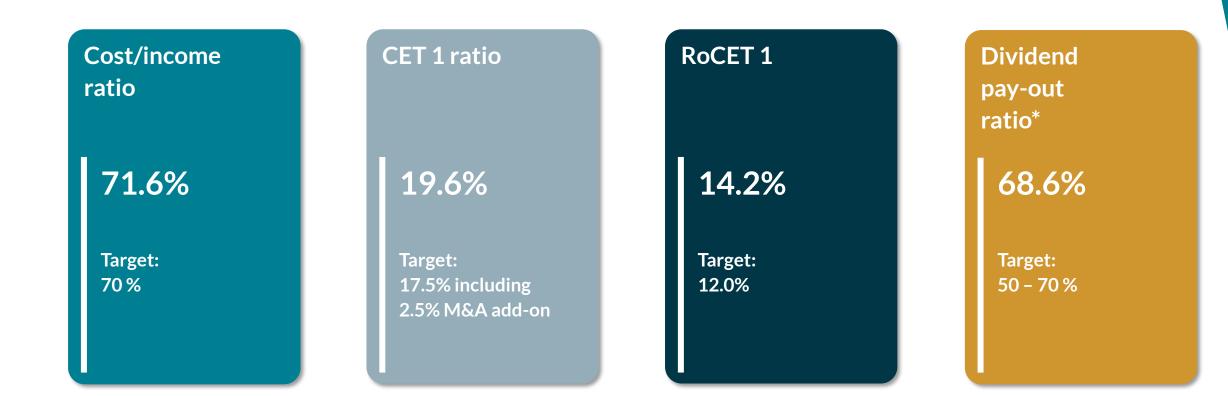
Our organisation

-42% carbon emissions per FTE compared with 2019, in line with our transition path of -7.0% a year per FTE, against 2019 baseline

In 2023, we set a more ambitious target to reduce our own carbon footprint by 8.0% a year per FTE, against a 2019 baseline, effective from 2024



Working towards our medium-term financial targets





2023: Key messages

Net result of €125.2m (2022: €84.3m):

- Commission income +5%
- Interest income +21%
- Operating expenses +8%

Net AuM inflow: €5.3bn

- Private Clients net inflow: €2.3bn
- Wholesale & Institutional Clients net inflow: €3.1bn

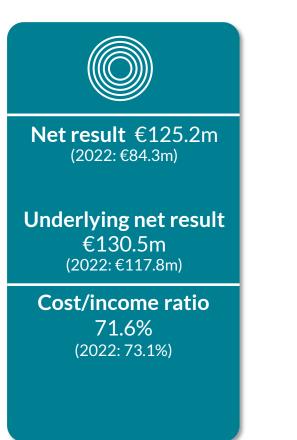
Segment operating profit before tax:

- Private Clients: €165.9m. Strong result
- Wholesale & Institutional Clients: -€2.7m. Measures taken to improve profitability good starting point for 2024
- Investment Banking Clients: -€4.4m. Challenging M&A environment due to rising interest rates recovery visible in H2

Robust capital position:

- CET 1 ratio 19.6% (2022: 20.6%)
- Dividend proposal €2.00 per share (totalling €85m)

2023: Performance





Commission income €427.2m (2022: €407.8m)

Interest income €196.5m (2022: €162.7m)

Operating expenses €474.8m (2022: €438.2m)



AuM €127.6bn (2022: €107.8bn)

AuM net inflow €5.3bn (2022: €13.7bn)

Client assets €145.0bn (2022: €124.2bn)



Strong capital position CET 1 ratio 19.6% (2022: 20.6%)

RoCET 1 at 14.2% (2022: 12.3%)

Dividend proposal of €2.00 per share

Net result amounts to €125.2m

Key drivers of net result (€ m) 10.0 -36.7 33.8 -5.4 28.5 19.4 -8.7 125.2 84.3 2022 Other** 2023 Commission Interest Other income Operating Impairments Expenses income* related to income expenses accounting treatment Mercier Vanderlinden

Overview of net result

€m	2023	2022	% change
Commission	427.2	407.8	5%
- Of which securities commissions	389.8	350.4	11%
- Of which other commissions	37.4	57.4	-35%
Interest	196.5	162.7	21%
Other income	39.1	29.2	34%
Income from operating activities	662.8	599.7	11%
Operating expenses	-474.8	-438.2	8%
Gross result	188.0	161.5	16%
Loan loss provision	-2.0	7.7	
Other impairments	0.0	-1.1	-100%
Operating profit before tax of non-strategic investments	0.1	0.6	-77%
Operating profit before special items and tax	186.1	168.7	10%
Amortisation of intangible assets arising from acquisitions	-15.2	-14.9	2%
Expenses related to accounting treatment Mercier Vanderlinden	-1.2	-29.6	-96%
Provision for revolving consumer credit	0.3	2.0	-83%
Restructuring charges	-5.9	-0.7	
Other one-off items	0.0	-6.5	-100%
Operating profit before tax	164.2	119.0	38%
Income tax	-39.0	-34.7	13%
Net profit	125.2	84.3	48%
Underlying net result*	130.5	117.8	11%
Cost/income ratio (%)	71.6%	73.1%	

* Underlying net result excludes the expenses related to the accounting treatment of Mercier Vanderlinden, and the net effect of the provision for revolving consumer credit, restructuring charges and other one-off items

Private Clients: High net inflows



- Net inflows: 71% non-discretionary, 29% discretionary
- Q1: strong inflow in non-discretionary AuM from excess savings, increased client holdings in fixed income Q4: some clients switched back to savings rather than reinvesting the proceeds from maturing bonds
- Strong operating profit before tax at €165.9m (2022: €117.1m)
- Commission income +13% to €306.4m (2022: €270.4m) and interest income +19% to €184.7m (2022: €155.8m)

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Private Clients: Strong net AuM inflow in Belgium of €0.8bn

- After a successful integration we continued as Mercier Van Lanschot from 1 January 2024
- Private Clients Belgium will be reported as a separate segment from 2024
- Intended acquisition of Belgian investment adviser Accuro, expected to be completed in 2024
- Net AuM inflow: €0.8bn; total AuM: €11.3bn (2022: €9.2bn)
- Cost/income ratio: 61.9% (2022: 61.3%)





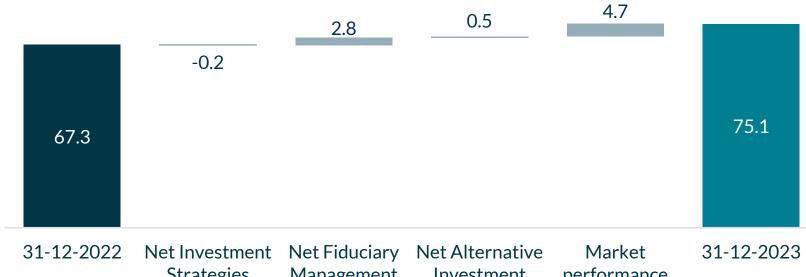
Private Clients: Positioning Evi van Lanschot for further growth



- Good progress on integration of Robeco's online investment platform
- Acquisition created a leading online investment platform for massaffluent clients, with AuM of €6.4bn
- Well on track with the integration with one-off transition costs of €2.6m in 2023, in line with the total expected one-off costs of €8–€11m over a two-year integration period
- Combined activities expected to break even by 2025 and then to start making a positive contribution to net profit
- As well as integration, our focus is on further strengthening our proposition by:
 - Launching a pension product
 - Launching a competitive savings proposition

Wholesale & Institutional Clients: €3.1bn net inflow

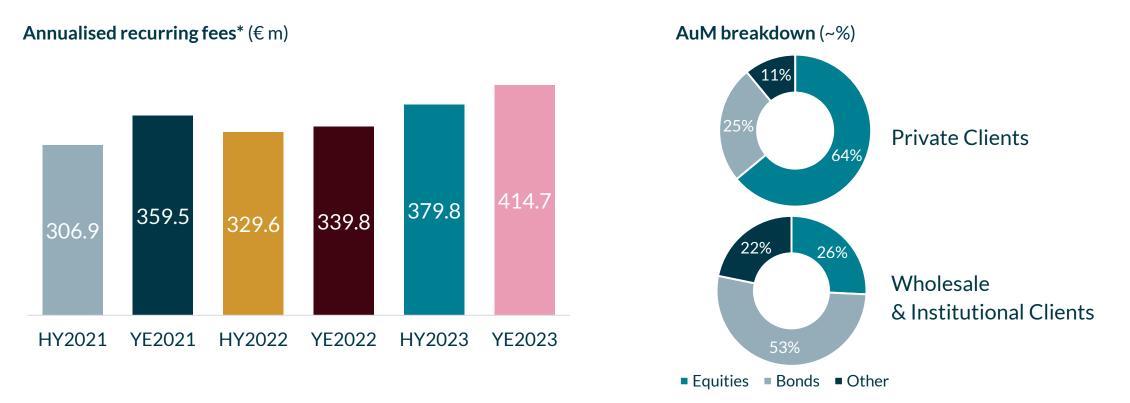
AuM (€ bn)



Strategies Management Investment performance inflows inflows Solutions inflows

- Investment strategies: net outflow of €0.2bn, with net inflow in Q4
- FM: net inflow of €2.8bn, from new fiduciary mandates and existing clients
- AIS: net inflow of €0.5bn, from non-listed real estate, SDG Farmland Fund and direct lending
- Operating result before tax of -€2.7m (2022: €2.2m)
- Focus on profitable growth for investment strategies in western Europe and for fiduciary management in NL and UK

Stable margins at both Private Clients and Wholesale & Institutional Clients



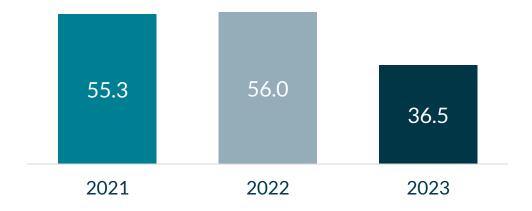
• Stable AuM margins: Private Clients: 63 bps (2022: 63 bps); Wholesale & Institutional Clients: 11 bps (2022: 12 bps)

*Annualised recurring securities commission is determined by multiplying the AuM on the reporting date by the management fee per client to arrive at the expected annualised management fee, assuming the AuM remains unchanged. The expected annual transaction fees related to these client portfolios are added.

Investment Banking Clients: Challenging markets due to increasing interest rates



Commission income (€ m)



- Operating result before tax of -€4.4m (2022: €9.7m)
- Rising interest rates put pressure on deal activity in real estate sector
- We adapted our organisation to market conditions with a focus on costs and appropriate staff levels
- Positive results in H2 2023, most notably in ECM

Net interest income: client behaviour main driver

- In the first half of the year, clients converted on-demand savings into AuM, mainly fixed income
- In the second half, client demand for term deposits accelerated
- Clients switched back to savings rather than reinvesting the proceeds from maturing bonds in last two months of 2023
- Client savings grew in December, helped by a competitive savings rate on DGS-guaranteed amounts

Client deposits

€bn	31/12/2023	30/06/2023	31/12/2022
Term deposits	3.2	1.7	1.0
Savings	5.1	4.4	4.4
Securities accounts	1.7	2.0	2.9
Current accounts	2.3	2.6	4.0
Other	0.3	0.4	0.4
Total	12.6	11.2	12.7



Interest margins improved in 2023



Interest margin (12-month moving average, %)



- Interest income stabilised in the second half of the year, while we were operating with a smaller balance sheet on average
- Expected conversion from savings to AuM beginning of 2024, limited expected further shifts from current accounts into term deposits
- Interest income 2024 expected to remain stable vs H2 2023

Higher result on other income mainly driven by the sale of a participating interest

€m	Income 2023	Income 2022	Book value YE2023	Book value YE2022
Van Lanschot Kempen Participaties	28.4	10.1	35.0	47.8
Bolster Investments Coöperatief UA	3.9	6.3	76.3	63.1
Co-investments in own investment funds (incl. futures)	1.8	2.9	83.8	123.3
Result on securities trading	1.7	-0.1	-	-
Result on currency trading	7.6	11.0	-	-
Other results	-4.3	-1.0	2.1	2.0
Total	39.1	29.2	197.2	236.2

- Other income at €39.1m (2022: €29.2m)
- Compared with 2022, other income rose due to the sale of our participating interest in Movares, which resulted in a book profit of €23.1m. In 2022, the sale of another participating interest resulted in a book profit of €7.1m

Operating expenses: Focus on scalable growth



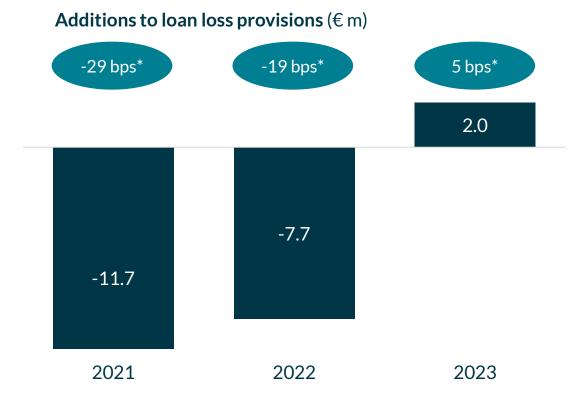
- Increase in staff costs, mainly driven by a higher number of FTEs at 1,904
 - In the first half, FTEs increased due to a shift from contractors to recruitment of internal staff, hiring private bankers and new members of our Digital and Technology teams
 - > Added FTEs as a result of the acquisition of Robeco's online investment platform
 - In the second half, FTEs stabilised
- Going forward, we expect higher staff costs due to general increase in fixed salaries by 3.15% for Dutch employment contracts as of 1 January 2024
- Cost control remains key focus

Loan portfolio

€m	Loan portfolio 31-12-2023	Loan portfolio 31-12-2022	% change	Impaired Ioans	Provision	Impaired ratio	Coverage ratio
Mortgages	6,368	6,341	0%	27	2	0.4%	8%
Other loans	2,182	2,371	-8%	98	25	4.5%	26%
Loan portfolio	8,550	8,712	-2%	125	28	1.5%	22%
Mortgages distributed by third parties	348	373	-7%	1	-	0.2%	0.0%
Other loans covered by residential real estate	302	320	-6%	-	-	0.0%	0.0%
Total loan portfolio	9,200	9,404	-2%	126	28	1.4%	22%
ECL stages 1 and 2					10		
Total	9,200	9,404	-2%		38		

- 69% of the portfolio consists of residential mortgages with an average LTV of 64% (2022: 63%)
- Other loans include loans to family businesses and entrepreneurs (28%), Lombard loans (33%), current accounts (16%), real estate loans (15%)
- Lower other loans €2.2bn (2022: €2.4bn) mainly driven by decrease in current accounts
- Impaired ratio rose slightly to 1.4% (2022: 1.1%)

Additions to loan loss provisions



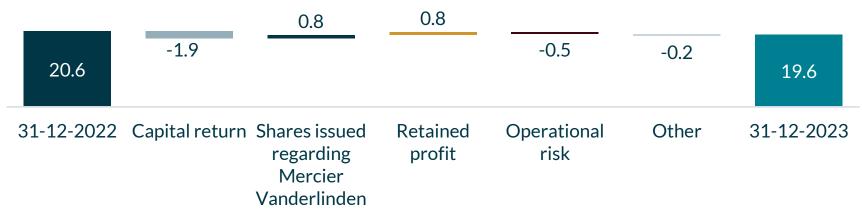
Loan loss provision per stage (€ m)



• Loan loss provisions relative to average riskweighted assets worked out at 5 basis points

Strong CET 1 ratio at 19.6% Dividend proposal of €2.00 per share (total €85.0m)

Common Equity Tier 1 ratio (%)



- CET 1 ratio is above target of 17.5% including an M&A add-on of 2.5%
- Impact of the capital return (€85m) in December 2023 was partly offset by issuance of new shares as part of the acquisition of the remaining 30% stake in Mercier Vanderlinden
- In 2024, the intended acquisition of Accuro is expected to have a negative impact of 0.4 percentage points on our CET 1 ratio
- The CET 1 ratio according to the "Basel IV fully loaded" definition stood at around 21%*
- Should DNB's risk weight floor for residential mortgages still apply during phase-in, our CET 1 ratio at 1 January 2025 would remain around its current level*

* The Basel IV results are based on the balance sheet as of 31 December 2023 and our current interpretation of Basel IV

Solid capital position Continued commitment to return excess capital

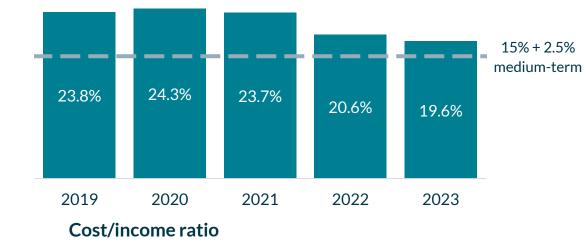


 Our intention remains to return excess capital above 17.5% CET 1 ratio target to our shareholders going forward

Total shareholder return (€ m)

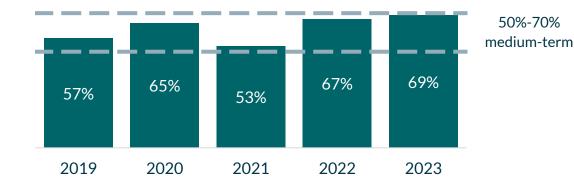


Committed to our financial targets

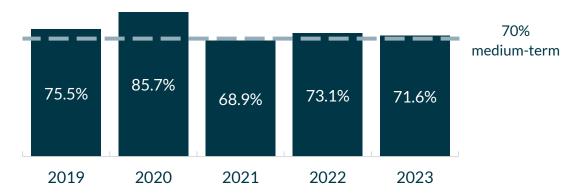


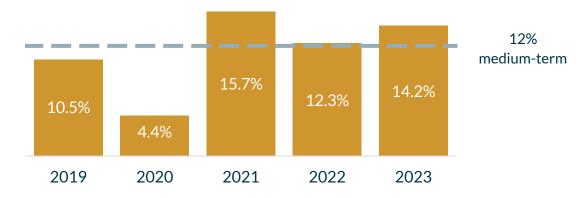
Common Equity Tier 1 ratio

Dividend pay-out ratio*



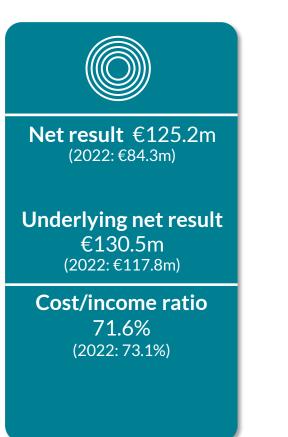
Return on Common Equity Tier 1*





* Based on underlying net result attributable to shareholders

2023: Performance





Commission income €427.2m (2022: €407.8m)

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Operating expenses €474.8m (2022: €438.2m)



AuM €127.6bn (2022: €107.8bn)

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Strong capital position CET 1 ratio 19.6% (2022: 20.6%)

RoCET 1 at 14.2% (2022: 12.3%)

Dividend proposal of €2.00 per share

Appendix

Key figures by segment: 2023

€m	Private Clients	Wholesale & Institutional Clients	Investment Banking Clients	Other	Total
Commission income	306.4	79.2	36.5	5.0	427.2
Interest income	184.7	0.4	-0.3	11.7	196.5
Other income	1.3	0.1	2.1	35.6	39.1
Income from operating activities	492.4	79.7	38.4	52.3	662.8
Operating expenses	-306.4	-81.6	-42.8	-44.0	-474.8
Gross result	186.0	-1.9	-4.4	8.3	188.0
Impairments	-1.6	0	-	-0.4	-2.0
Operating profit before tax of non-strategic investments	-	-	-	0.1	0.1
Operating profit before special items and tax	184.4	-1.9	-4.4	8.0	186.1
Amortisation of intangible assets arising from acquisitions	-13.9	-0.4	-	-0.8	-15.2
Expenses related to accounting treatment Mercier Vanderlinden	-1.2	-	-	-	-1.2
Provision for revolving consumer credit	0.3	-	-	-	0.3
Restructuring charges	-3.7	-0.3	-	-2.0	-5.9
Other one-off items	-	-	-	-	-
Operating profit before tax	165.9	-2.7	-4.4	5.3	164.2
Underlying profit before tax*	170.4	-2.4	-4.4	7.3	170.9
Cost/income ratio	62.2%	102.4%	111.4%	84.2%	71.6%

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Progress on our non-financial KPIs

nree-year relative performance of our managed propositions nployer Net Promoter Score (eNPS) nployee engagement score (EES) ercentage of employees who believe they have the opportunity for personal development and growth ender balance among senior staff ender pay gap aff turnover osenteeism stainability rating of all Kempen funds by Morningstar ercerase in carbon emissions: rect emissions via our own organisation	 > benchmark > 10 > 80% ≥ benchmark (77%) ≥ last pulse/ES (if below benchmark) > 30% female > 30% male < 2.0% 5-10% < industry average (3.25%) ≥ 3.5 -7.0% per FTE per year, against 2019 baseline. Target 2023: ≤1.80 tonnes CO₂e per FTE 	• • • • • • • • • • • • • • • • • • •	-0.2% 22 90% 82% 19.0% female 81.0% male 3.0% 4.1% 2.6%	0.2 88 17.9% fem 82.1% m 2.7 6.4
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ecrease in carbon emissions:	-7.0% per FTE per year, against 2019 baseline.	•		2.
			3.6	
rect emissions via our own organisation				
	Target 2023: ≤1.80 tonnes CO ₂ e per FTE		1.38 tonnes CO2e	
		•	per FTE (-42%	
		•	compared with 2019)	
Alignment of our solutions with Paris Agreement:				
/an Lanschot Kempen funds and discretionary management solutions	80% of funds comply with 7% average annual emission intensity reduction	•	88%	
Fiduciary management (FM) solutions	> 50% of FM clients have Paris Agreement-aligned goals	•	72%	
Indirect emissions via our assets under management (AuM)	Coverage grows to 55-60% of CO2e emissions by end 2022	_	53%	
Indirect emissions via our mortgage portfolio	CO2e/€ < last year		-6.9%	
and the company of a company of the				
	+ 5 percentage points per year	_	23.1%	
Percentage of Aum in Internal and external runds/mandates on the approved list that meet the basic sustainability criteria	> last year	•	3070	
Van Lanschot Kempen listed funds engage with companies representing > 50% of carbon footprint of the fund	Engaged with companies representing > 50% of carbon footprint out of total portfolio	•	44/49 (divested from three)	54/55 (divested fro remaining or
et Promoter Score (NPS):				
Private Clients	20	•	34	
Evi van Lanschot	10	•	0	
Wholesale & Institutional Clients	20	•	30	
vestment Banking Clients: number of fee-generating transactions with repeat Corporate Finance clients (five-year period)	50-60%	•	56%	
umber of interactions by Securities with institutional investors	130		156	
	(2020 baseline: 100)	•		
/erage Morningstar medallist rating"	≥ last year		2 silver	
		0	7 bronze	
			8 neutral	
ngagements for change on social and governance issues for which at least one milestone has been reached in the past vear	10-15 engagements	•	27	
			89%	
	≥ last pulse/EES (if below benchmark)	•		
ercentage of employees who believe the company culture holds everyone to the same standards of ethical behaviour and promotes transparent communication	≥ benchmark (81%)	•	86%	
	≥ last pulse/EES (if below benchmark)			
oducts and services are subject to strict approval and review procedures, including relevant assessments by Compliance	Yes	٠	Yes	
Pe Pe Va et Pr Ev W ve	ercentage of AuM invested in sustainable and/or impact wealth management solutions ercentage of AuM in internal and external funds/mandates on the approved list that meet the basic sustainability criteria an Lanschot Kempen listed funds engage with companies representing > 50% of carbon footprint of the fund Promoter Score (NPS): ivate Clients ivate Clients ivan Lanschot holesale & Institutional Clients stment Banking Clients: number of fee-generating transactions with repeat Corporate Finance clients (five-year period) uber of interactions by Securities with institutional investors rage Morningstar medallist rating agements for change on social and governance issues for which at least one milestone has been reached in the past year entage of employees who believe the company culture holds everyone to the same standards of ethical behaviour and promotes transparent communication	rrcentage of AuM invested in sustainable and/or impact wealth management solutions + 5 percentage points per year ercentage of AuM in internal and external funds/mandates on the approved list that meet the basic sustainability criteria > last year in Lanschot Kempen listed funds engage with companies representing > 50% of carbon footprint of the fund Engaged with companies representing > 50% of carbon footprint of the fund Promoter Score (NPS): interaction 20 vivate Clients 20 rivan Lanschot 10 holesale & Institutional Clients 20 streent Banking Clients: number of fee-generating transactions with repeat Corporate Finance clients (five-year period) 50-60% rage Morningstar medallist rating" 21 aggements for change on social and governance issues for which at least one milestone has been reached in the past year 10-15 engagements entage of employees who believe the company culture holds everyone to the same standards of ethical behaviour and promotes transparent communication 2 benchmark (81%) e last yees 2 benchmark (81%) 2 last yees	arcentage of AuM invested in sustainable and/or impact wealth management solutions + 5 percentage points per year • arcentage of AuM in internal and external funds/mandates on the approved list that meet the basic sustainability criteria > last year • an Lanschot Kempen listed funds engage with companies representing > 50% of carbon footprint of the fund Engaged with companies representing > 50% of carbon footprint of the fund Engaged with companies representing > 50% of carbon footprint of the fund Promoter Score (NPS): aut of total portfolio • ivian Lanschot 10 • holesale & Institutional Clients 20 • stment Banking Clients: number of fee-generating transactions with repeat Corporate Finance clients (five-year period) \$0-60% • iber of interactions by Securities with institutional investors 130 • • rage Morningstar medallist rating" ≥ last year • • antage of employees who believe they have a responsibility to behave ethically > benchmark (85%) • • entage of employees who believe the company culture holds everyone to the same standards of ethical behaviour and promotes transparent communication > benchmark (81%) • > last pulse/EES (if below benchmark) •	arrentage of AUM invested in sustainable and/or impact wealth management solutions + 5 percentage points per year 0 23.1% prentage of AUM in internal and external funds/mandates on the approved list that meet the basic sustainability criteria > last year 0 96% an Lanschot Kempen listed funds engage with companies representing > 50% of carbon footprint of the fund Engaged with companies representing > 50% of carbon footprint of the fund Engaged with companies representing > 50% of carbon footprint of the fund 4/4/9 (divested from out of total portfolio Promoter Score (NPS): 0 0 34 ivan Lanschot 10 0 0 obleale & Institutional Clients 20 0 34 other of interactions by Securities with institutional investors 130 0 0 rage Morningstar medalist rating" 2 last year 0 156 ratage of employees who believe the yhave a responsibility to behave ethically 2 lastreactions by securities with institutional and governance issues for which at least one milestone has been reached in the past year 0 156 ratage of employees who believe the yhave a responsibility to behave ethically 2 lastreactions (18%) 2 lastreactions (18%)

High scores on external ESG ratings

Governance: 2 Lower governance risk = 1 Higher governance risk = 10

ISS QualityScore

6th place in league table of 491 entrants

Transparantiebenchmark

11st place in a league table of 51 multinationals With 31/40 points



B- rating On a scale of A+ to D-ISS ESG Corporate Rating



ISS ESG ▷



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