

General Meeting of Shareholders



's-Hertogenbosch, 19 May 2016





Annual results 2015

## Highlights 2015

### Private Banking

- Net inflow AuM € 0.3 bln, provisions + 12%, revenues + 3%
- Evi: client assets of € 1.5 billion

### Asset Management

- KCM UK step stone for further growth in fiduciairy management
- New mandates from Univé and FRR begin 2016

### Merchant Banking

- Strong year, commission income up 28%
- Coverage expanded in Infrastructure and Food, Feed & Pharma

#### Result

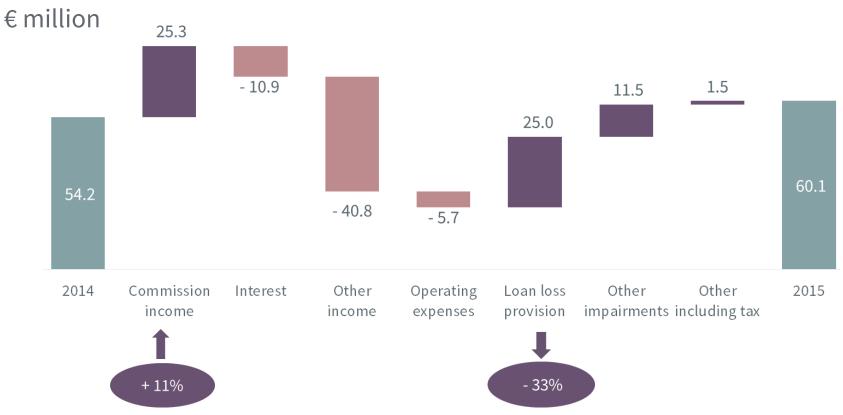
- Growth in commission income improves quality of results
- Underlying result of € 60.1 million (+ 11%)

# Balance sheet

- Run-off target 2017 Corporate Banking already achieved
- CET I-ratio at 16.3%, leverage ratio 6.1%

# Improved quality of results

### **Key drivers of underlying results in 2015**

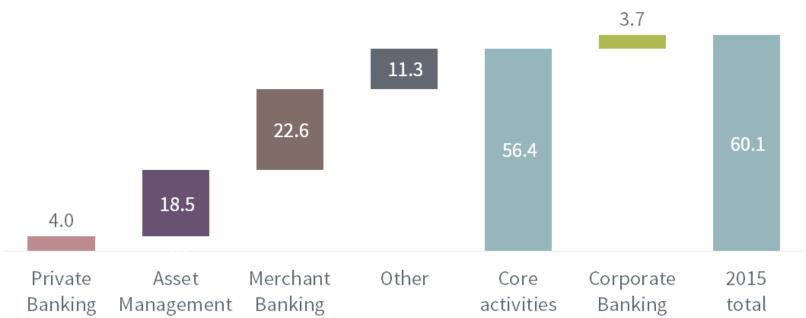




## All activities contribute to our underlying result

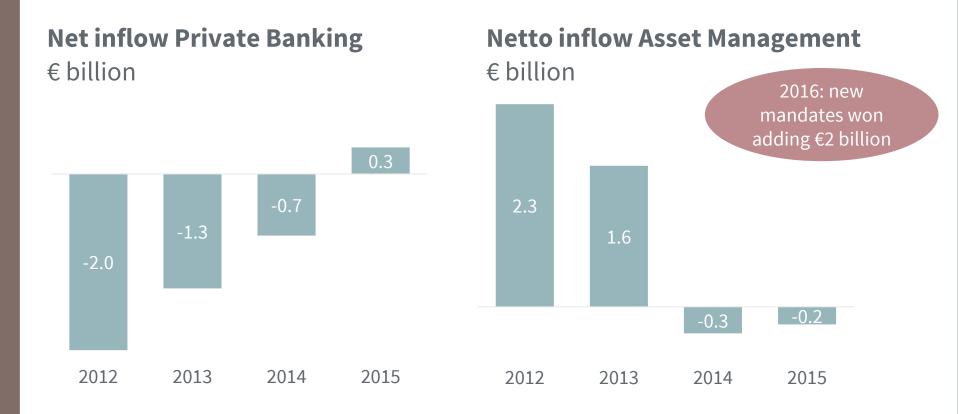
### **Underlying result**

€ million





# Private Banking and Asset Management realise net inflow



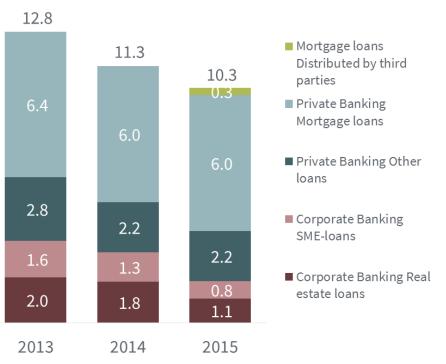
AuM grow 14% to € 50.2 billion in 2015



# Transparent loan portfolio, run-off Corporate Banking ahead of schedule, loan loss provisioning decreases

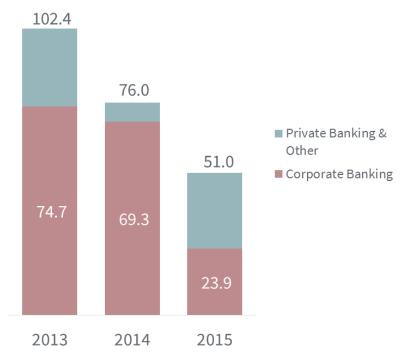
### Loan portfolio

€ billion, excluding provisions



### Addition to loan loss provision

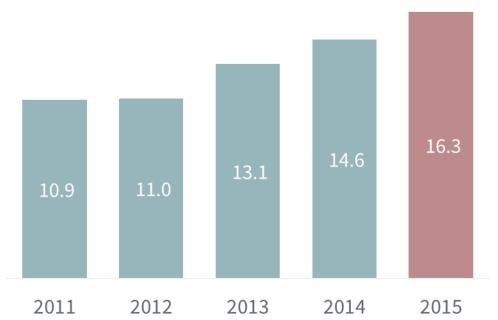
€ million





# Strengthening capital position continued

### **Common Equity Tier I ratio\* (%)**



At year-end 2015 leverage ratio (fully loaded) amounts to 6.1%

<sup>\*</sup> As from 2014 in compliance with the Basel III regulatory framework, phase-in, including retained earnings. Figures for previous years are based on compliance with Basel II.



## Proposal to raise dividend

#### **Dividend**

€ per share



Pay-out ratio\* 2015 amounts to 36% (2014: 37%)

<sup>\*</sup> Excluding one-off charge from sale of non-performing real estate loans



## Highlights Q1 2016

#### Results

#### Positive on quality of income, net result of €14.0 million

- Overall lower income compared to Q1 2015, mainly as result of volatile market circumstances and lower results from our investment portfolio
- Sizeable drop in loan loss provisioning to €3.4 million (Q1 2015: €15.3 million)

# Assets under Management

#### AuM increases with 5% to €52.7 billion (YE 2015: €50.2 billion)

- €2.3 billion of inflow at Asset Management, mainly from winning two large mandates
- Despite stock market jitters, limited outflow in Private Banking of less than €0.1 billion

# Capital position

#### **Solid balance sheet**

- CET I ratio (phase-in) reaches 16.9% (FY 2015: 16.3%)
- CET I ratio (fully loaded) reaches 16.4% (FY 2015:15.4%)
- Fully loaded leverage ratio reaches 6.3% (FY 2015: 6.1%)

Strategy update

# Since 2013, we have made considerable progress in transforming to specialist wealth manager

Key achievements 2013 - 2015

#### Focus

- ✓ Transformation of Private Banking into three service levels and streamlining of operations
- ✓ Introduction of Evi van Lanschot, our online savings and investments coach
- ✓ RWA of Corporate Banking significantly reduced, 2017 target already exceeded
- ✓ Focus on target niches AM and MB led to profitable growth

### Simplify

- ✓ Net reduction of c. 200 FTE through process improvements and centralisation
- ✓ Significant reduction in number of (sub) products offered
- ✓ Introduction new combined CRM/front office tooling
- ✓ Considerable progress in transformation of IT platform



- ✓ PB: Positioned for growth following turn-around
- ✓ Evi: Growth to €1.5 bn in client assets in 2.5 years time
- ✓ AM: Acquisition of fiduciary activities in UK (AuM of €4.6 bn)
- ✓ MB: Involved in > 50 transactions in 2015; research coverage expanded to c. 140 companies
- ✓ Active balance sheet management to limit impact from low interest rate environment





# We did a strategic update to respond to a changing world

For our clients

For our industry

Low yield environment

Increasing individual responsibilities

Regulation

**Pensions** 

Technological changes & digitalisation

#### **Opportunity for Van Lanschot**

Appetite for investment products

Increased client needs for advice and wealth planning

Attractiveness of Evi online offering

Development of omnichannel private banking

Growth in fiduciary asset management



# We continue our wealth management strategy and have defined the next steps for the coming period

Key themes for core activities:

#### **Private Banking**

- Enhance client experience through omnichannel servicing model
- Foster AuM growth by enhancing front-line effectiveness

#### **Asset Management**

- Intensify distribution
- Launch new strategies
- Further develop UK as second home market

#### Evi

- To play into trend of increased individual responsibility for pensions and other needs
- Will become a separate segment to realise its full potential

#### **Merchant Banking**

- Continue capital light operating model
- Build on solid, sustainable position in selected niches

#### Supported by:

Continued run-off of Corporate Bank

Rightsizing support functions and streamline operations

Finalise tranformation of IT platform

Outsourcing standardised 'universal' banking services



## Continue to develop our human capital

People and culture are critical to our ongoing success

- Ongoing investment in knowledge and skills of our people
- Foster an entrepreneurial culture dedication, commitment, excellence
- Trend of ongoing automation of mid and back office activities results in fewer, but better qualified employees
- Focus on:
  - Hiring people with a different background and perspective, bringing new energy and ideas
  - Talent development and retention
  - Conduct and compliance
- Alignment of senior staff and Executive Board to the success of Van Lanschot through compensation in shares (Van Lanschot), a Management Investment Plan (Kempen) as well as investments in own funds (Asset Management)



# Key drivers of result development

One-off investment programme of €60 mn for period 2016 – 2019 to invest in omnichannel offering and finalise overhaul of IT platform

### **Cost** reduction

- FTE reduction
- Reduction of SG&A costs

# Reduced impairments

- Corporate Banking run-off
- Normalised (post-crisis) levels

Net profit 2020

### Commission income

Growth in
Private
Banking, Asset
Management
and Merchant
Banking

 Stable loan book in Private Banking

**Net interest** 

income

- Complete rundown of Corporate Banking
- Ongoing low yield environment

Net profit 2015

FOR ILLUSTRATIVE PURPOSES ONLY, NOT DRAWN TO SCALE



## Capital strategy 2016 - 2020

# Higher capital target

- With a further shift away from credit risk (Pillar I), the regulatory framework is expected to require a higher CET1-ratio in the coming years in order to cover Pillar II risks (e.g. interest rate risk and concentration risk) as well
- Based on the current regulatory framework and business mix, we expect a CET I ratio in the range of 15-17% to be adequate

# Excess capital

• Based on current plans and expectations and outlook for future regulations, we expect to build up excess capital of at least €250 mn by 2020

# Increased pay-out ratio

 Part of this excess capital will be distributed in the form of ordinary dividends; for this purpose we are raising our target pay-out ratio from 40-50% to 50-70% as of 2016

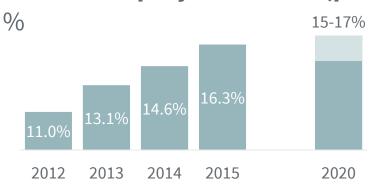
### Commitment to return capital

In addition, management is committed to return any further excess capital to its shareholders, subject to regulatory approval

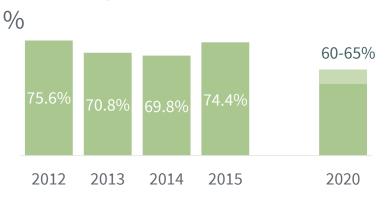


# Financial targets 2020

### **Common Equity Tier I ratio (phase-in)**



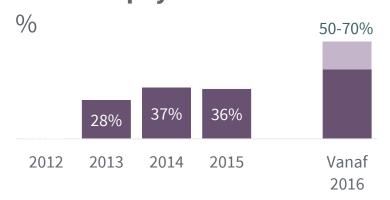
### **Efficiency ratio**



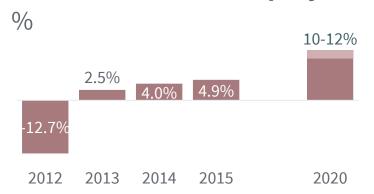
#### <sup>1</sup> based on underlying result



### Dividend payout ratio 1



### **Return on Common Equity Tier I**















# Adjustment remuneration Supervisory Board

### **Supervisory Board membership**

Position	Current	Proposed
Chairman	€60,000	€75,000
Deputy Chairman	€50,000	€60,000
Member	€45,000	€50,000

### **Audit and Compliance Committee**

Position	Current	Proposed
Chairman	€10,000	€15,000
Member	€7,500	€10,000

### **Risk Committee**

Position	Current	Proposed
Chairman	€10,000	€12,000
Member	€7,500	€8,000



# Adjustment remuneration Supervisory Board

### **Remuneration Committee**

Position	Current	Proposed
Chairman	€3,000	€6,000
Member	€2,000	€4,000

### Selectie- en Benoemingscommissie

Position	Current	Proposed
Chairman	€3,000	€6,000
Member	€2,000	€4,000















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