

General Meeting of Shareholders



's-Hertogenbosch, 18 May 2017







### Good progress on Strategy 2020



omnichannel Private



mortgages servicing



Partner selected for



**Bolt-on acquisition** 





KCM London



KCM teams





# Strong increase in profit and dividend

**Underlying net result** +35% to €81.3 million Client assets €69.4 billion (+10%)

Assets under management €57.5 billion (+14%)

**Capital ratios continue** to improve

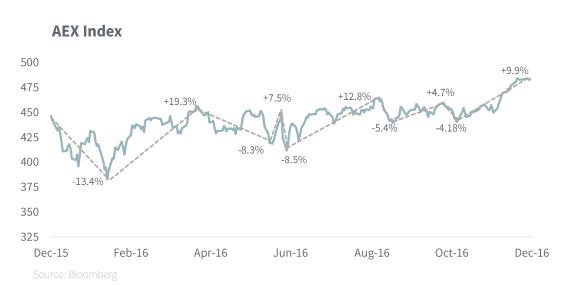
CET I ratio at 19.0%

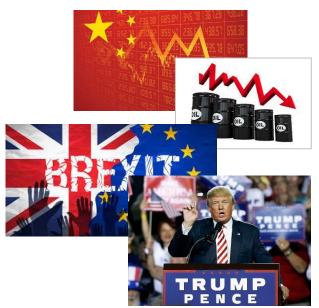
Dividend per share up from €0.45 to €1.20



## Market developments at a glance

- Equity markets were highly volatile in 2016
- China, oil prices, Brexit and U.S. elections were key events that shaped financial markets
- Political uncertainties will continue to drive market developments in 2017







## Highlights 2016

#### Results

#### Underlying net result increases with 35% to €81.3 million (2015: €60.1 million)

- Net result increases to €69.8 million (2015: €42.8 million)
- Commission income under pressure due to less trading activity by clients
- Improving credit quality leads to net release of loan loss provision of €6.9 million (2015: net addition of €51.0 million)

### Client assets

#### Client assets increase by 10% to €69.4 billion (2015: €63.0 billion)

- The acquisition of Staalbankiers' private banking activities leads to an increase of €1.9 billion client assets
- New Asset Management mandates lead to growth in assets under management to €37.8 billion

### Capital position

#### **Strong balance sheet**

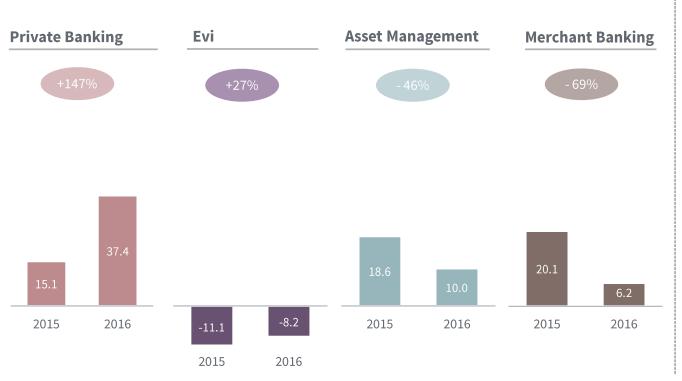
- Further reduction of Corporate Banking loan book volume to €1.4 billion with RWA of €1.2 billion
- CET I ratio (phase-in) increases to 19.0% (2015: 16.3%)
- Fully loaded leverage ratio amounts to 6.9% (2015: 6.1%)

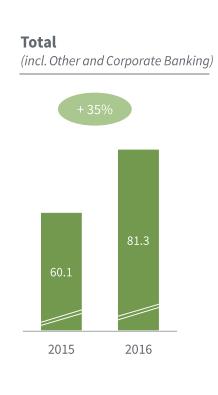


# Underlying net result increases by 35%

€ million









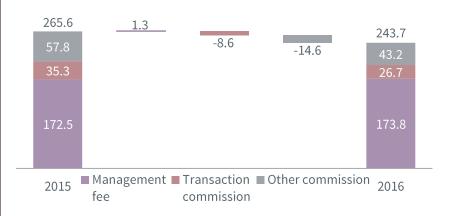
# Management fees hold up well; transaction and other commissions hampered by market circumstances

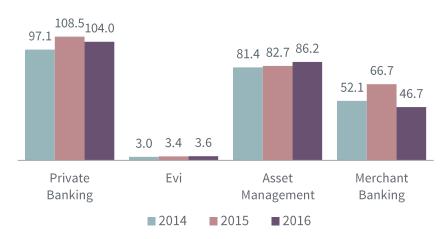
#### **Commission income 2016 versus 2015**

€ million

#### **Commission income by segment**

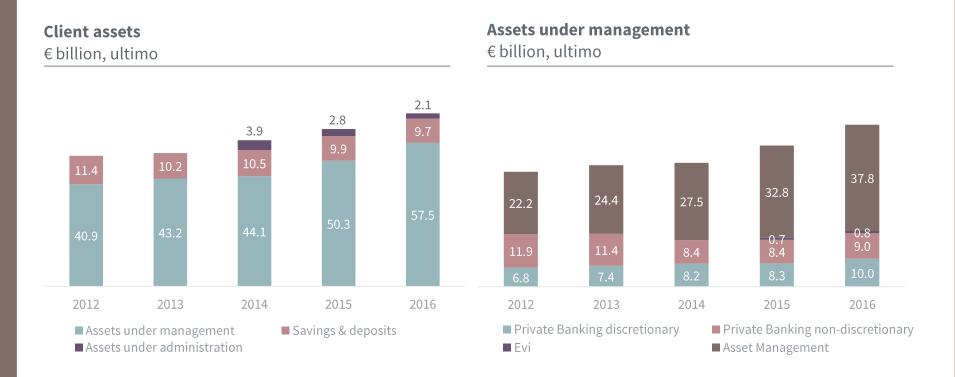
€ million







### Client Assets increase; shift to discretionary continues



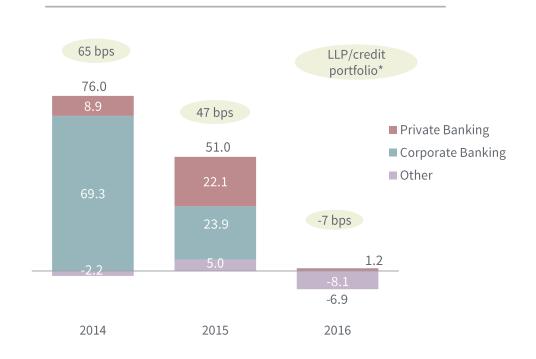


### Better credit quality leads to net release of loan loss provisions

#### Loan portfolio, excluding provision 100% = €9.8 billion



#### Additions to loan loss provision € million

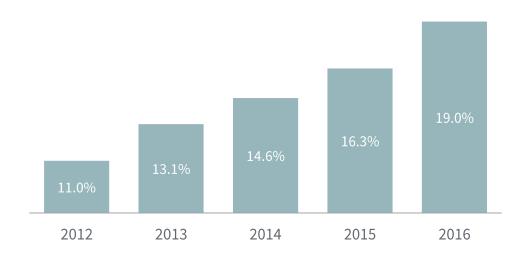




# Strong increase of capital position

**Common Equity Tier I ratio (phase-in)** 

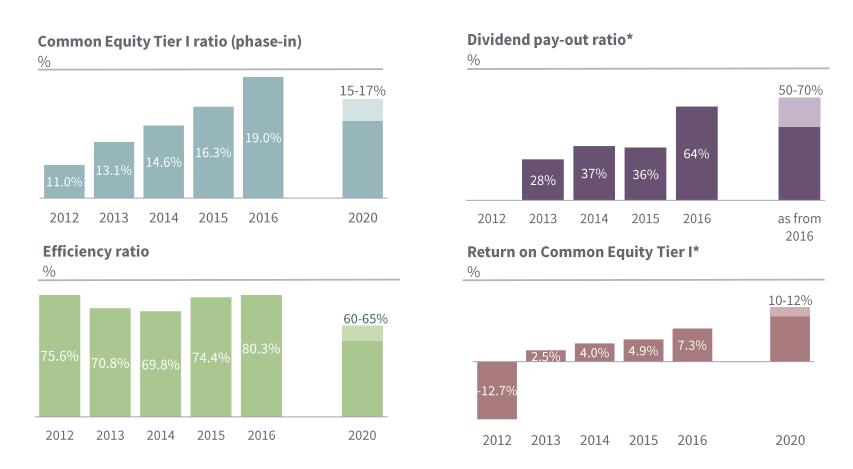
%



We reiterate our commitment to return at least €250 million to our shareholders by 2020, based on our current plans and currently known laws and regulations



# Overview of group targets



<sup>\*</sup> Based on underlying net result attributable to shareholders. The dividend pay-out ratio for 2016 is based on the proposed dividend.



# Highlights 2017

#### Results

#### Positive results continue

- Commission income is showing a positive development
- Book profit on the successful sale of TechAccess is included in result
- Operational expenses were at similar levels to last year

### Client assets

### Client assets adding €1.4 billion to €70.8 billion (2016: €69.4 billion)

- First-quarter assets under management (AuM) were up on the back of €0.4 billion net inflows generated by Private Banking, Evi and Asset Management
- Staalbankiers' private banking activities are fully and successfully integrated

### Capital position

### Capital position continued to develop strongly

- Phase-in CET I ratio increases to 19.3% (2016: 19.0%)
- Fully loaded leverage ratio is stable at 6.8% (2016: 6.9%)





































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